# Insurance Company Payoff Workflow

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Start → Customer arrives → Customer makes request → Teller inquires after ID → Valid?
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Valid? --Yes--> Check the balance → Is the balance alright? --Yes--> Check policy → Within the purview of the policy --Yes--> Log transaction → Give cash to client → End

Valid? --No--> End

Is the balance alright? --No--> Reject

Check the balance --No--> Reject

Reject --No--> Within the purview of the policy