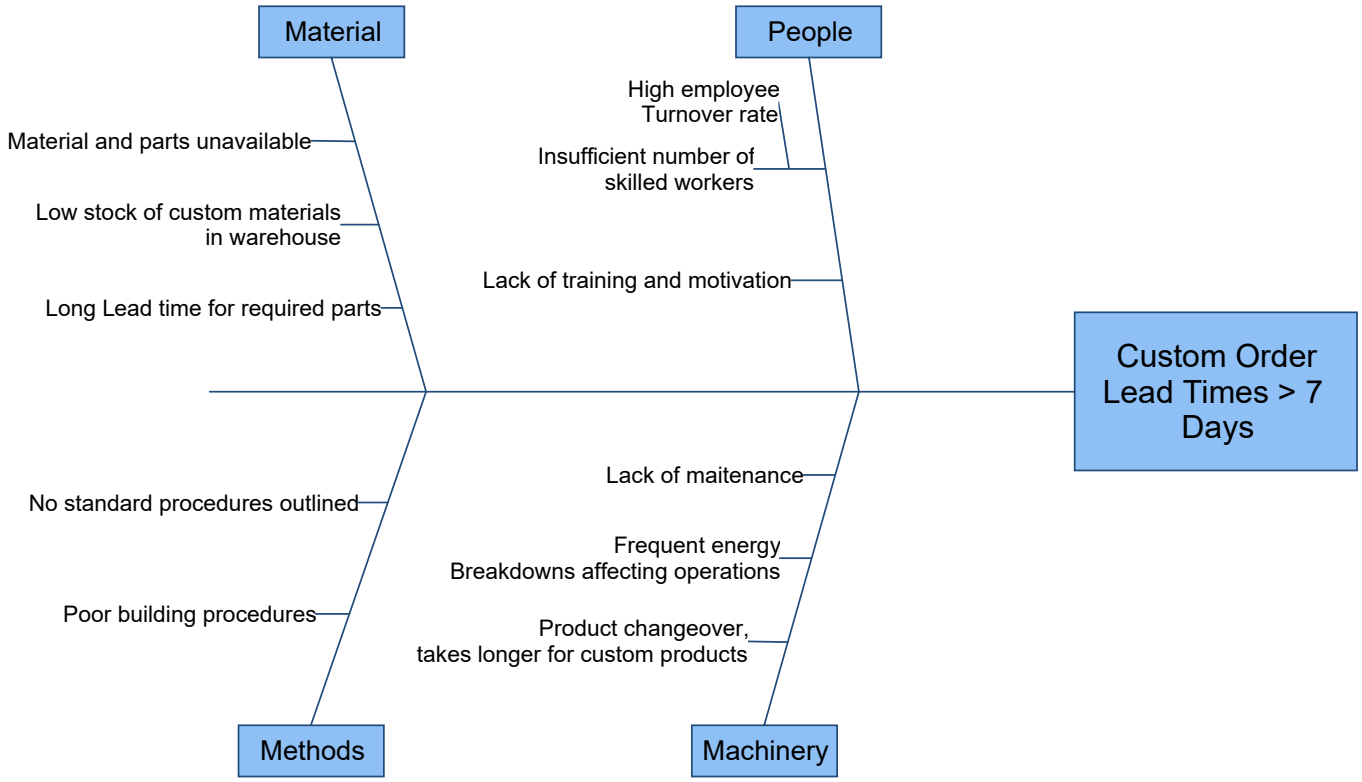Causes of Delays in Custom Order